



CSTA extensions for Phase III over Phase II

Services for Computer Supported Telecommunications Applications (CSTA)

Phase III of CSTA extends the previous Phase II Standard in major theme directions as well as numerous details. Major areas of advancement include:

- New categories of services and events such as capabilities exchange, charging, media attach services, etc.
- Additional services and events for call and device control.
- Enhancement to existing services and events.
- Organization of services and events to reflect a grouping based on function (call control, device control, etc.)
- Use of a consistent template for services and events that includes initial/final connection state, connection state transitions, event monitoring sequences, etc.